

© BKC Enhancement Limited (BKC) - Client Terms and Conditions

1. The request of a Tutor to be recommended to a Client shall form acceptance of these terms and conditions
2. Payment is due in advance one week before the first of the month, based on the anticipated hours for the month or as agreed otherwise.
3. All addition to tutoring hours, addition of siblings, referrals to family and friends etc should be referred to BKC and not the tutor.
4. Tutors are not to be solicited for any services outside this agreement except with the agreement of BKC. Any such soliciting will result in a breach of this contract and liability for damages. Tutors are contracted to inform us of any such changes or requests
5. Our tutors have a limited number of tutoring hours every week. It is therefore important that any lesson cancellations are notified at least one week in advance or as agreed with the tutor or BKC.
6. All cancelled lessons should be re-arranged and completed within four weeks of the original lesson date when the full fee will be due unless agreed otherwise with the tutor or BKC.
7. For emergency situations where the one week notice period is not possible, please notify both the Tutor and BKC. Emergency cancellations and re-booking are limited to two sessions every six months or as agreed in advance with the tutor and BKC.
8. At least two weeks notice is required for longer holidays i.e. half-term, religious holidays etc. unless agreed otherwise with the tutor or BKC. Missed days are to be made up before or after the holiday.
9. In the interests of the student's well-being whilst in the tutors' care, BKC and the Tutor must be informed of any medical and/or other conditions affecting the student.
10. Complaints should be made in writing to BKC. Outcome of the investigation will be reported within 28 days of the date of the complaint being received.
11. No variation or alteration of these terms and conditions shall be valid unless approved in writing by BKC.
12. If any part of these conditions is held to be illegal, invalid, or unenforceable in any respect such invalidity, illegality or unenforceability shall not prejudice the effect of the rest of these conditions to the extent that they are valid, legal and enforceable.
13. BKC shall not be liable under any circumstances for any loss, expense, damage, delay, costs, or compensation, whether direct, indirect or consequential, which may be suffered or incurred by the Client from the Introduction to or Engagement of any Tutor by the Client or from the failure of BKC to introduce any Tutor.
14. These Terms and Conditions and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England & Wales.
15. Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with this agreement or its subject matter or formation (including non-contractual disputes or claims)